

# Jackson County TDA Rawle Murdy Monthly Activity Report November 2019

### **Client Meetings/Planning**

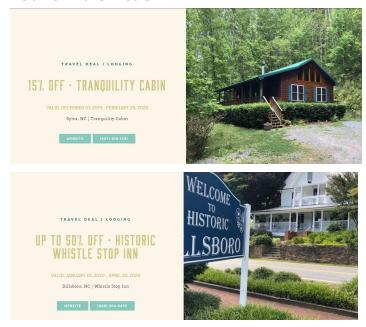
• Numerous project calls throughout the month with Director Breedlove

#### **Campaign Result Highlights**

- We had a total of 327 Visitor Guide Requests and 363 Newsletter Sign-Ups on the website, as well as 184 Visitor Guide Requests and 528 Newsletter Sign-Ups through Facebook in October.
- Overall goal completions were down 25.6% compared to September with the biggest increases coming from Facebook and Email. We saw similar decreases the last two Octobers, so this is likely a seasonal trend.
- Overall goal completions were up 37.5% compared to October of last year with the biggest increases coming from Organic Search and Paid Search.
- Our Paid Search leads were up 2.75% compared to September with the largest increases coming from our Display and Remarketing campaigns.
- Our Paid Search leads were up 62.6% YoY with the largest increase also coming from our Branded campaigns.

#### **Advertising**

Visit NC: Travel Deals







 October eNews was deployed on October 2, 2019. Results to be analyzed and provided in next month's report.



 114 total goal completions from paid digital advertising in October with Romantic Asheville driving the most leads, followed by Visit NC.

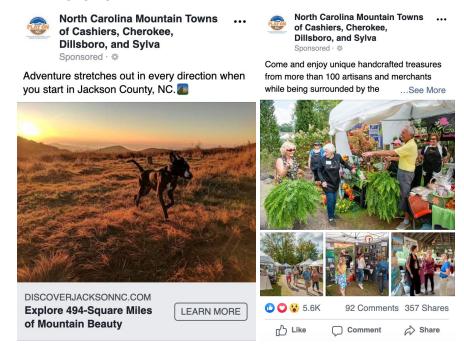
#### **Social Media**

- 758 total goal completions (FB leads + website leads) for October
- 703 Completed Facebook Lead Form Ads 182 visitor guide requests and 521 newsletter sign-ups.
- 15,744 link clicks from all social media platforms in October



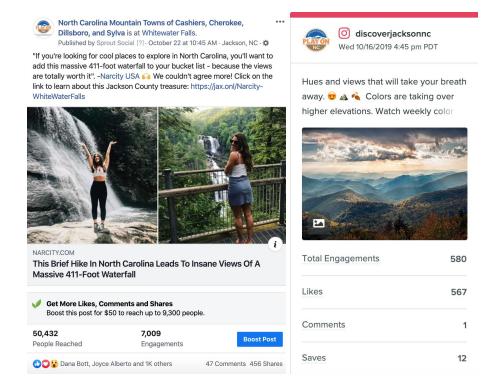
- Total fan growth of 0.8% with 208,512 total fans across all social media, including:
  - o 1,320 new Facebook fans
  - 410 new Instagram followers
  - o 11 new Twitter followers
- 1,306,833 million total Impressions in October and 77,249 total Engagements

# **Top Engaging Ads for October**



**Top Engaging Posts for Oct.** 





#### Website

- Completed
  - Latest Media Mentions added to the site
  - Accessibility page (new)
  - o Motorcycle Routes page (new)
  - Lodging Specials page (new)
  - Wedding planning resources page (expanded)
  - New Crowdriff galleries added to <u>Brewery Trail</u>, <u>Festivals & Events</u>, <u>Biking</u>, <u>Rafting</u>, <u>Golf</u>, <u>Shopping</u>, <u>Trails</u>, <u>Kids</u> pages
  - o Addition of Lodging Specials to Plan Your Trip component:



# Plan Your Visit













- Near completion
  - Interactive map design and development
    - Updating mobile UI
- Next up
  - Chatbot
  - FAQs page

# **Upcoming (Next Three Months)**

- Continue social media campaigns and regularly scheduled strategy meetings with Director Breedlove.
- Release monthly Jackson County eNewsletters for November, December and January.
- Continue rollout of new advertising program and regularly scheduled status meetings with Director Breedlove
- Execution of regional attractions strategy content for future promotional ads/materials.
- Continued strategic planning for Midweeks approach as the "Hammock Adventure Capital."