

# Jackson County TDA Rawle Murdy Monthly Activity Report June 2019

#### **Client Meetings/Planning**

- Numerous project calls throughout the month with Director Breedlove
- Review of Marketing Plan with Marketing Committee on 5/8
- Presented summary of the FY19-20' plan for Board approval on 5/22

#### **Campaign Result Highlights**

- We had a total of 489 Visitor Guide Requests and 126 Newsletter Sign-Ups on the website, as well as 190 Visitor Guide Requests and 412 Newsletter Sign-Ups through Facebook in April.
- Overall goal completions were up 38.71% compared to May of 2018 with the biggest increases coming from Email and Display.
- Overall goal completions were up by 21.02% compared to April with the biggest increases coming from Email and Display.
- Our Paid Search leads were down 4.46% compared to April with the largest decrease coming from our Branded campaigns.
- Our Paid Search leads were up 51.97% YoY with the largest increases coming from our Display campaigns.

#### **Advertising**

Local Market Combo: Carolinas & Large Market Ads





Instagram Story - Insider's Guide



• Instagram Story - Basecamp

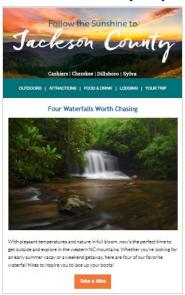


• Waterfall Safety email was deployed on 5/30.

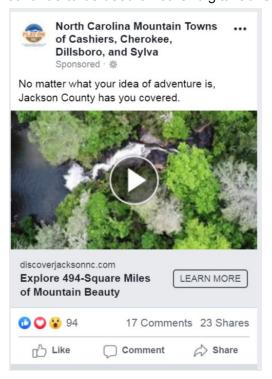




May eNews was deployed on two different days (with a split list) to test performance on Monday, May
 6, 2019 vs. Thursday May 9, 2019. Results to be analyzed and provided in next month's report.



• Keith Kuntsmann produced a Waterfall Video that has been leveraged in social media ads and will continue to be used on other digital advertising platforms.



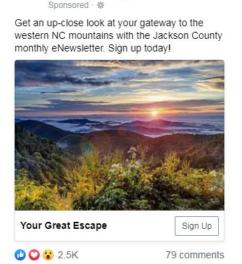


#### **Social Media**

- 728 total goal completions (FB leads + website leads) for May
- 602 Completed Facebook Lead Form Ads 190 visitor guide requests and 412 newsletter sign-ups.
- 15,300 link clicks from all social media platforms in May
- Total fan growth of 1.1% with 199,774 total fans across all social media, including:
  - o 1946 new Facebook followers
  - o 381 new Instagram followers
  - o 15 new Twitter followers
- 1,100,000 million total Impressions in May and 33,600 total Engagements



## **Top Engaging Ads for May**

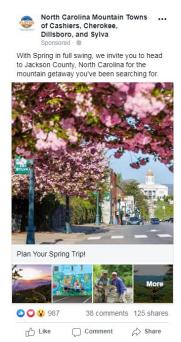


Comment

North Carolina Mountain Towns

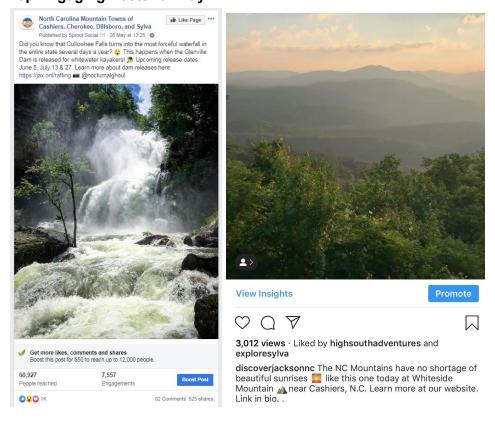
of Cashiers, Cherokee,

Dillsboro, and Sylva



## **Top Engaging Posts for May**

\_ Like





#### Website

- Completed
  - Lodging specials page ready to populate with new deals and specials
  - Emergency Messaging Banner
  - Latest Media Mentions added to the site
- Next up
  - Farmers Market child page added within Attractions
  - June roll-out:
    - Chatbot
    - eNews slider
    - Prep/planning for interactive map

### **Upcoming (Next Three Months)**

- Creation of new social media videos.
- Continue social media campaigns and regularly scheduled strategy meetings with Director Breedlove.
- Setup of TripAdvisor page.
- Release monthly Jackson County eNewsletters for June, July and August
- Continue rollout of new advertising program and regularly scheduled status meetings with Director Breedlove
- Execution of regional attractions strategy content for future promotional ads/materials.
- Strategic planning for Midweeks approach as the "Hammock Adventure Capital".
- Begin execution of the new ad materials 2019-2020 Fiscal Year.